

Mail Order

The framework within ePostRx™ gives the Client the flexibility to support Pharmacy Dispensing in a Mail Order environment

Features and Functionality

Workflow

- ❖ Paperless workflow processing from data entry to shipping
- ❖ Supports multiple pharmacies servicing multiple facilities
- ❖ Supports manual and automatic prescription and OTC fulfillment
- ❖ Real-time electronic claims adjudication utilizing version 5.1 telecom standard
- ❖ MediSpan drug database interface
- ❖ Fast and easy prescriptions entry and filling process
- ❖ Clinical Screening including Drug/Drug, Drug/Food, Drug/Alcohol, prior adverse reaction, duplicate therapy, and drug/disease contradiction screening
- ❖ Integrated inventory control including low stock reports, purchase order generation and updates of actual cost from vendor
- ❖ Integrated A/R to allow posting of payments, adjustments and Payment Card transactions
- ❖ Numerous reports available
- ❖ Custom reports easily created and generated using a Report Writer
- ❖ Multiple notes for Rx, Doctor, Supplier, Product, Inventory, Patient, etc
- ❖ Audit logging per user transaction for HIPAA auditing
- ❖ User Productivity Tracking
- ❖ Workflow Management statistics easily accessible
- ❖ Data Validation Rule Checks
- ❖ NCPDP SCRIPT Compliant
- ❖ And more ...

Pharmacy Management System Mail Order Solution

While more sophisticated by its very nature, the high-volume process in some respects resembles a manufacturing environment, with controlled workflow that progresses from station to station, inventory control, quality assurance checks, and such back-office operations as customer service, exception handling and accounting. ePostRx Order Fill™ supports and enhances these processes to facilitate higher volumes, more profitably, with:

- Configurable business workflows
- Electronic work queues
- Bar-coded order entry and tracking
- Product monitoring to identify and minimize bottlenecks
- Automated routing from station to station
- Automated therapeutic and generic substitution recommendation
- Centralized database

Here are just some of the ways the ePostRx system helps high-volume pharmacies increase efficiency, lower costs and enhance patient care:

- ❖ **Efficient Use of Pharmacists** – Administrative work is directed to lower-cost technicians, who gain proficiency while helping ensure the most efficient use of pharmacists' resources.
- ❖ **Paperless Processing** – Prescriptions can be scanned and/or bar-coded, and routed electronically. Order status is always accessible, and such processes as adjudication and DUR can be handled simultaneously. Exceptions are automatically routed for special handling.
- ❖ **Automated Adjudication** – The system ensures that co-payment and insurance revenues are accurately calculated and paid.
- ❖ **Quality Assurance** – UPS and bar codes are used to verify order contents. Digital pill images can be compared to bottle contents. Most popular automated dispensing systems are supported.
- ❖ **Seamless Shipping** – Paperwork is generated automatically and interfaces with most shipping manifest software.

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